



Purchasing Department
140 Stonewall Avenue West, Ste 204
Fayetteville, GA 30214
Phone: 770-305-5420
www.fayettecountyga.gov

July 30, 2026

Subject: RFP 27016-P: 911 Communications Furniture and Consoles

Gentlemen/Ladies:

Fayette County, Georgia invites you to submit a proposal for furniture and consoles for staff who work in the 911 Communications Center. You are invited to submit a proposal in accordance with the information contained herein.

Questions concerning this request for proposals should be addressed to Colette Cobb in writing via email to ccobb@fayettecountyga.gov or (770) 305-5115. Questions will be accepted until 2:00 p.m. on Tuesday, August 25, 2026.

Purchasing Department office hours are Monday through Friday 8:00 a.m. to 5:00 p.m. The office telephone number is (770) 305-5420.

Please return your response to the following address:

Fayette County Purchasing Department
140 Stonewall Avenue West, Suite 204
Fayetteville, Georgia 30214

Request for Proposals: 27016-P
Request for Proposals Name: 911 Communications Furniture & Consoles

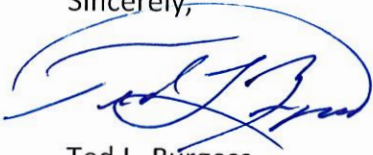
Your envelope must be sealed, and should show your company's name and address.

Proposals will be received at the above address until 3:00 p.m., Wednesday, September 9, 2026 in the Purchasing Department, Suite 204. Proposals will be opened at that time, and the names of the responding companies will be read.

Proposals must be signed to be considered. Proposals may be submitted via the U.S. Postal Service, courier, delivery service, or in person. Late proposals, faxed proposals, or emailed proposals, cannot be considered.

If you download this Request for Proposals from the county's web site, it will be your responsibility to check the web site for any addenda that might be issued for this solicitation. The county cannot be responsible for a vendor not receiving information provided in any addendum.

Sincerely,

A handwritten signature in blue ink, appearing to read "Ted L. Burgess", is written over a faint, circular blue line.

Ted L. Burgess
Chief Procurement Officer

Attachment

FAYETTE COUNTY, GEORGIA

REQUEST FOR PROPOSALS

RFP 27016-P

911 Communications Furniture and Consoles

SECTION I: GENERAL TERMS & CONDITIONS

1. **Definitions:**
 - a. **RFP:** Request for Proposals.
 - b. **Offeror:** A company or individual who submits a proposal in response to this RFP.
 - c. **Successful Offeror:** The Offeror that is awarded a contract.
 - d. **Contractor:** The Successful Offeror, upon execution of the contract.
 - e. **County:** Fayette County, Georgia.
2. **Preparation of Offers:** It shall be the responsibility of the Offeror to examine specifications, scope of work, schedule and all instructions that are part of this request for proposal. Failure to observe any of the instructions or conditions in this request for proposal may result in rejection of the offer.

All of the specifications and information contained in this request for proposal, unless specifically excepted in writing by the Offeror and such exceptions being included with the offer, will form the basis of the contract between the Successful Offeror and the County. The Offeror should take care to answer all questions and provide all requested information.

3. **Submission of Offers:** Offerors must submit their proposal, along with any amendments issued by the County, in a sealed opaque envelope. **Price schedules** shall be placed in an additional opaque sealed envelope, identified as the price schedule, and enclosed in the sealed envelope with the proposal.

Mail or deliver one (1) original, unbound proposal, signed in ink by a company official authorized to make a legal and binding offer, four (4) bound paper copies, and a copy on a flash drive to:

Fayette County Government
Purchasing Department
140 Stonewall Avenue West, Suite 204
Fayetteville, GA 30214

RFP Number: **27016-P**
RFP Name: **911 Communications Furniture & Consoles**

4. **Timely Receipt:** Offers not received in the Purchasing Department by the time and date of the scheduled proposal opening will not be considered.
5. **Open Offer:** To allow sufficient time for a contract to be awarded, the offer, once submitted and opened, shall remain open for acceptance for a period of at least ninety (90) days from the date of the opening to the date of award.
6. **Corrections or Withdrawals:** The Offeror may correct a mistake, or withdraw a proposal before the proposal opening date by sending written notification to the Director of Purchasing. Proposals may be withdrawn after the opening only with written authorization from the Director of Purchasing.
7. **Defects or Irregularities:** The County reserves the right to waive any defect or irregularity in any proposal received. In case of a discrepancy between unit prices and extended prices, the unit price will govern unless the facts or other considerations indicate another basis for correction of the discrepancy.
8. **Trade Secrets – Confidentiality:** If any person or entity submits a bid or proposal that contains trade secrets, an affidavit shall be included with the bid or proposal. The affidavit shall declare the specific included information which constitutes trade secrets. Any trade secrets must be either (1) placed in a separate envelope, clearly identified and marked as such, or (2) at a minimum, marked in the affidavit or an attached document explaining exactly where such information is, and otherwise marked, highlighted, or made plainly visible. See Georgia law at O.C.G.A. § 50-18-72 (A)(34).
9. **References:** Offerors shall submit with proposals a list of three (3) comparable projects of the same or similar nature. Each reference must include a brief description of the work, contact person, mailing address, valid telephone number, and date of completion. At least two (2) reference must be from a 24/7 Public Safety Answering Point (PSAP) environment.
10. **Ethics – Disclosure of Relationships:** Before a proposed contract in excess of \$10,000.00 is recommended for award to the Board of Commissioners or the County Administrator, or before the County renews, extends, or otherwise modifies a contract after it has been awarded, the Contractor must disclose certain relationships with any County Commissioner or County Official, or their spouse, mother, father, grandparent, brother, sister, son or daughter related by blood, adoption, or marriage (including in-laws). A relationship that must be reported exists if any of these individuals is a director, officer, partner, or employee, or has a substantial financial interest in the business, as described in Fayette County Ordinance Chapter 2, Article IV, Division 3 (Code of Ethics).

If such relationship exists between your company and any individual mentioned above, relevant information must be presented in the form of a written letter to the Director of Purchasing. You must include the letter with any bid, proposal, or price quote you submit to the Purchasing Department.

In the event that a Contractor fails to comply with this requirement, the County will take action as appropriate to the situation, which may include actions up to and including rejection of the bid or offer, cancellation of the contract in question, or debarment or suspension from award of

a County contract for a period of up to three years.

11. **Evaluation of Offers:** The evaluation of offers and the determination as to acceptability of services offered shall be the responsibility of the County. Accordingly, to insure that sufficient information is available, the Offeror may be required to submit literature, samples, or other information prior to award. The County reserves the right to obtain clarification or additional information from any firm regarding its proposal. The County reserves the right to select a responsive, responsible firm on the basis of best value that is deemed to be most advantageous to the County. The County further reserves the right to reject any proposal, or all proposals, and to re-release the request for proposals.
12. **Non-Collusion:** By responding to this request for proposals, the Offeror shall be deemed to have represented and warranted that the proposal is not made in connection with any other Offeror submitting a separate response to this request for proposals, and is in all respects fair and without collusion or fraud.
13. **Ability To Perform:** The Offeror may be required, upon request, to provide to the satisfaction of the County that he/she has the skill, experience and the necessary facilities, as well as sufficient financial and human resources, to perform the contract in a satisfactory manner and within the required time. If the available evidence is not satisfactory to the County, the County may reject the offer.
14. **Notice to Proceed:** The County shall not be liable for payment of any work done or any costs incurred by any Offeror prior to the County issuing a written Notice to Proceed.
15. **Unavailability of Funds:** This contract will terminate immediately and absolutely at such time as appropriated and otherwise unobligated funds are no longer available to satisfy the obligations of the County under the contract.
16. **Payment Terms:** The County's standard payment terms are Net 30. Any deviation from standard payment terms must be specified in the awarded contract, and both parties must agree on such deviation.
17. **Severability:** The invalidity of one or more of the phrases, sentences, clauses or sections contained in the contract shall not affect the validity of the remaining portion of the contract. If any provision of the contract is held to be unenforceable, then both parties shall be relieved of all obligations arising under such provision to the extent that the provision is unenforceable. In such case, the contract shall be deemed amended to the extent necessary to make it enforceable while preserving its intent.
18. **Indemnification:** The Contractor shall indemnify and save the County and all its officer, agents and employees harmless from all suits, actions, or other claims of any character, name and description brought for or on account of any damages, losses, or expenses to the extent caused by or resulting from the negligence, recklessness, or intentionally wrongful conduct of the Contractor or other persons employed by or utilized by the Contractor in the performance of the contract. The Contractor shall pay any judgment with cost which may be obtained against the County growing out of such damages, losses, or expenses, but only to the extent such damages, costs and expenses are adjudicated to have been caused by or resulted from the negligence,

recklessness, or intentionally wrongful conduct of the Contractor or other persons employed or utilized by the Contractor in the performance of the contract.

19. **Non-Assignment:** Assignment of any contract resulting from this request for proposals will not be authorized, except with express written authorization from the County.
20. **Insurance:** The Successful Offeror shall procure and maintain the following insurance, to be in effect throughout the term of the contract, in at least the amounts and limits set forth as follows:
 - **General Liability Insurance:** \$1,000,000 combined single limit per occurrence, including bodily and personal injury, destruction of property, and contractual liability.
 - **Automobile Liability Insurance:** \$1,000,000 combined single limit each occurrence, including bodily injury and property damage liability.
 - **Worker's Compensation:** Workers Compensation as required by Georgia statute.

Before a contract is executed with the Successful Offeror, the Successful Offeror shall provide Certificates of Insurance for all required coverage. The Successful Offeror can provide the Certificate of Insurance after award of the contract, but must be provided prior to execution of the contract document by both parties. Certificates shall list an additional insured as follows:

Fayette County, Georgia
140 Stonewall Avenue West
Fayetteville, GA 30214

21. **Bid Bond:** You must include a bid bond with your bid, equal to five percent (5%) of the total amount bid. Bid bonds shall be provided by a surety which appears on the U.S. Treasury's list of approved bond sureties (Circular 570).
22. **Performance and Payment Bonds:** Prior to execution of a contract, the Successful Offeror shall submit performance and payment bonds each equal to 100 percent of the contract value, provided by a surety which appears on the U.S. Treasury's list of approved bond sureties (Circular 570).
23. **Building Permits:** Work performed for the County requiring building permits by licensed Contractors will not have permit fees assessed, although any re-inspection fees for disapproved inspections will be the responsibility of the Contractor prior to final inspections and the Certificate of Occupancy or Certificate of Completion being issued.
24. **Termination for Cause:** The County may terminate the contract for cause by sending written notice to the Contractor of the Contractor's default in the performance of any term of this agreement. Termination shall be without prejudice to any of the County's rights or remedies by law.
25. **Termination for Convenience:** The County may terminate the contract for its convenience at any time with 10 days' written notice to the Contractor. In the event of termination for convenience,

the County will pay the Contractor for services performed. The County will compensate partially completed performance based upon a signed statement of completion submitted by the Contractor, which shall itemize each element of performance completed.

26. **Force Majeure:** Neither party shall be deemed to be in breach of the contract to the extent that performance of its obligations is delayed, restricted, or prevented by reason of any act of God, natural disaster, act of government, or any other act or condition beyond the reasonable control of the party in question.
27. **Governing Law:** This agreement shall be governed in accordance with the laws of the State of Georgia. The parties agree to submit to the jurisdiction in Georgia, and further agree that any cause of action arising under this agreement shall be required to be brought in the appropriate venue in Fayette County, Georgia.
28. **Open Records Act:** In the event that the Contractor receives, and responds to, a request for information as provided in Georgia's Open Records Act (O.C.G.A. § 50-18-70 *et seq.*), the Contractor shall promptly provide the County the same information provided to the initiator of the request for information. Contractor shall email such information to the county's Custodian of Records at tsmith@fayettecountyga.gov.

SECTION II: PROJECT OVERVIEW & OBJECTIVES

2.1 Objective

Fayette County, Georgia invites proposals from qualified vendors for the design, procurement, removal of existing furniture, and turn-key installation of twelve (12) mission-critical dispatch console workstations for the Fayette County 911 Communications Center. The selected solution must be purpose-built for 24/7/365 public safety operations and demonstrate a sophisticated understanding of the unique physical, operational, and technological demands of a Public Safety Answering Point (PSAP).

The County's goal is not merely to acquire furniture — it is to procure a long-term infrastructure platform that maximizes a constrained floor plan, integrates complex technology loads, and protects the County's investment through superior lifecycle support.

2.2 Project Scope

- Twelve (12) total dispatch console positions:
 - Eleven (11) positions in the primary 911 Communications Room
 - One (1) position in the Supervisor's Office
- Complete removal and disposal of existing furniture
- Full installation, equipment relocation, and technology integration
- Coordination with a concurrent flooring replacement project
- Project management from design through final acceptance

SECTION III: FACILITY DESCRIPTION

3.1 Primary 911 Communications Room

- Approximate dimensions: 43' x 26'8" rectangular layout
- One (1) 1' x 1' floor-to-ceiling structural support beam
- Raised access flooring — all cabling routed under-floor
- Installation may occur concurrently with flooring replacement

3.2 Alcove Areas

- Southwest alcove: 11' x 19', suitable for supervisor or call-taker configuration
- North corner alcove: 3' x 3' (near doorway)

3.3 Supervisor's Office

- Approximate dimensions: 15'9" x 12'
- No raised access flooring
- Cabling requires ceiling and/or wall routing to reach console
- Houses one (1) fully functional dispatch position with identical specifications to primary room

3.4 Power Infrastructure

- Primary power enters the building in the technology room (southwest corner) where UPS and cutoff switches are located
- All operational power is routed from that source
- Minimum fifteen (15) outlets required per console
- 15-amp circuits
- Three (3) ethernet cables required per station to server stacks and modems; all other cabling internal to console

SECTION IV: TECHNICAL SPECIFICATIONS & MANDATORY REQUIREMENTS

The specifications below establish minimum requirements and preferred performance outcomes. Offerors shall identify any exceptions, clarifications, substitutions, or alternative approaches in the required Compliance Matrix. Failure to identify an exception may be treated as confirmation that the proposed solution complies.

Quality Intent: The County will reject proposals that rely solely on standard office furniture, standard-catalog-only configurations, or generic workstation layouts that do not address the County specific operational, spatial, movement, technology, and lifecycle requirements.

4.1 Spatial Design & Transit Navigation

4.1.1 Primary Transit Pathways (MANDATORY)

The layout must provide clear, unobstructed primary walkways meeting the following minimum clearances:

- Primary Corridor #1: No less than 48 inches in width, originating from the rear entrance at the south corner and extending to the equipment room entrance
- Primary Corridor #2: No less than 48 inches in width, originating in the north corner or kitchen hallway and extending to the east corner and entrance to the equipment room. perpendicular from the rear entrance direction through to the hallway.
- Additional large corridors are desired for multiple pathways for egress and ingress.
- These 48-inch corridors must remain unobstructed at all times, regardless of if all consoles are in lowered (seated), raised (standing) position or some combination of lowered and raised

4.1.2 Inter-Console Access (ADA Compliant)

- Walkways between individual console pods must meet all current ADA accessibility standards
- Inter-console pathways are not required to meet the 48-inch primary corridor standard, provided the primary transit corridors described in 4.1.1 are maintained

4.1.3 Building-Agnostic Architecture (MANDATORY)

- The console system must be fully self-supporting and structurally independent
- The configuration must allow for future building layout alterations — including relocation of interior partitions or office walls — without requiring the disassembly or structural reconfiguration of the console footprint
- Consoles may not be permanently affixed to building walls in a manner that would compromise either structural requirement

4.1.4 Customization & Adaptive Installation

- Proposals must demonstrate a facility-specific spatial design developed for the County's room dimensions, equipment requirements, workflow, movement needs, and future flexibility.

- Standard product lines may be proposed only if configured or adapted to meet the specific operational, spatial, and lifecycle requirements of this RFP.
- The vendor must demonstrate the capability and commitment to make real-time, on-site design adjustments during installation to account for facility variances, field conditions, or project coordination requirements with the flooring contractor
- The County will give preference to layouts that maximize collaboration, preserve individual workspace, reduce movement conflicts, maintain clear travel paths, and support future adaptability.

4.2 Console Construction & Structural Integrity

4.2.1 Primary Frame

- All consoles must be constructed on an independent, heavy-duty steel sub-structure
- The worksurface must be a non-structural component — it must be removable and replaceable without compromising the integrity of the lift mechanism or equipment housing
- Frame must be rated for a minimum static load of 400 lbs.

4.2.2 Worksurfaces

- Scratch-resistant and impact-resistant — T-molding or iron-on edge banding is not acceptable
- Edges must be finished with mechanically fastened or high-pressure poured urethane to prevent chipping and liquid intrusion
- Surfaces must be chemically resistant to commercial cleaning agents used in 24/7 environments
- Must support dual-surface (linear + upper tier) or cockpit configurations, or a combination of both, at the County's discretion

4.3 Sit/Stand & Monitor Management

4.3.1 Sit/Stand Actuation

- All twelve (12) positions must include electric sit/stand adjustable work surfaces
- Lift motors must be rated for a minimum of 20,000 actuation cycles under full rated load
- Motors must be rated to support the current monitor configuration
- Load rating per display and total shall be noted by offeror. The County seeks a minimum 500 lb. and maximum 1,000 lb. load. If the keyboard area is listed separately it should have a minimum 300 lb. and maximum 600 lb. load, with a table minimum of 500 lb.

4.3.2 Monitor Array System

- The monitor mounting system must be a fully integrated, heavy-duty structural array.
- Current configuration to be supported at installation:
 - Lower Row: Two (2) wide screen 36-inch monitors
 - Upper Row: Two (2) 19-inch square monitors and one (1) 21-inch widescreen monitor
- The array must provide Single-Point Focal Depth Adjustment: the operator must be able to move the entire monitor tier forward and backward as a single unit to maintain proper ergonomic eye-to-screen distance

- Upper and lower rows must provide independent height adjustment relative to each other
- The array must provide zero-vibration stability during sit/stand transitions
- The mounting system must also be pre-certified to structurally support a future dual 42-inch large-format configuration which may be curved or standard.

4.4 Equipment Integration & Cable Management

4.4.1 Ventilated Technical Cabinets

Each workstation must include enclosed, ventilated technical equipment cabinets sized and configured for the following equipment:

Equipment Item	Qty Per Station	Max Dimensions (L x W x H)
Dell OptiPlex SFF PC (CAD/Phone)	2	12" x 4" x 13"
Radio PC	1	12.5" x 7" x 13"
KM Switch	1	12.5" x 2" x 6.2"
Audio Break Out Box (ABOB)	1	15" x 2.5" x 6"

- Cabinets must provide tool-less, pull-out tech trays with a minimum of 80% drawer extension to allow IT personnel to service equipment without removing units from the console
- All equipment must be housed in a manner that is accessible but concealed — no exposed equipment faces visible from the operator position
- One (1) Weather Warn PC (with dedicated 21" monitor, PC unit, and manual activation box 6"x7"x2") must be integrated into a supervisor or designated position's monitor array — not left on a flat workspace

4.4.2 Cable Management

- All vertical cable routing during sit/stand travel must be managed through high-density Energy Chains or equivalent cable carrier systems — hanging or loosely looped wires are not acceptable
- Energy Chains must prevent cable pinching, stretching, or disconnection throughout the full range of sit/stand motion
- All cables (power, data, grounding) must be fully enclosed within the chain system
- Horizontal cable management must maintain segregated pathways for power and data to comply with R56 grounding standards
- Under-floor cable routing shall be utilized for all primary connections in the main communications room, compatible with the raised access floor system

4.4.3 Guidecard Integration

- Each workstation must provide a dedicated, integrated off-surface mounting or docking solution for local Guidecard Sets.

- Guidecard rack dimensions are approximately:
 - **18 inches high**
 - **9 inches long**
 - **3 inches wide**
 - **5–10 pounds total weight**
- The mounting solution must keep Guidecard racks entirely off the primary flat work surface while maintaining immediate reach-access within the operator's Primary Reach Zone, generally **14–18 inches from the operator**.
- The mount must be structurally rated for a minimum **15-pound static load** without sagging, instability, interference with monitor movement, or obstruction of user controls, power/data access, or workspace functions.
- The solution is a mounted system that allows the Guidecard Set to remain fully operational while secured in the mount, without requiring the operator to remove the Guidecard Set from the mount and without occupying primary table/work surface space. Acceptable variations may include an articulated arm, swing-arm mount, pivoting bracket, rail-mounted accessory, or other vendor-proposed mounted solution that provides stable support, operator reach access, and ease of use during active dispatch operations.
- Offerors shall describe the proposed Guidecard mounting solution, including mounting location, range of motion, load rating, operator access, effect on workspace clearance, and any limitations.

4.5 Power & Connectivity

- Each console must feature a Master Power Distribution Unit (PDU) requiring a single primary power connection to the building's floor or wall source
- Minimum fifteen (15) user-accessible outlets per console, powered through the internal PDU
- All internal components (PCs, monitors, heaters, lights) must be powered through the internal PDU
- User-accessible power and data ports must be reachable from the workspace without requiring the operator to reach under or behind the console surface
- Ports must include: standard 15A outlets, USB-A, USB-C, and provisions for emerging connector types
- The vendor must commit to supporting legacy connector types throughout the furniture's service life and making new connector types available as they emerge or are required by the agency.
- All wiring must be R56-compliant with proper grounding

4.6 Supervisor's Office (Position #12)

- Console specifications must be identical to primary room positions
- As the Supervisor's Office lacks raised access flooring, the vendor must provide a coordinated surface-mount cable management raceway system
- The raceway must bridge the transition between wall/ceiling wire runs and the console's internal cable management, resulting in no exposed wiring
- The aesthetic finish of the Supervisor's Office surface-mount raceways must match the primary console finish

- All cabling must be routed through ceiling and/or walls to the console by the vendor or their designated subcontractor

4.7 Environmental Controls & Ergonomics

- Each console must feature Dual-Zone Climate Control:
 - Filtered airflow directed to the operator's core (torso area)
 - Radiant heating element for lower extremities (feet/legs area)
 - Both systems must be integrated into the console's primary PDU and controllable via a single, accessible desktop interface
- Adjustable and dimmable task lighting integrated into the console structure
- Ergonomic design consistent with extended-duration shift requirements
- Compliance with ANSI/HFES 100-2007 and ANSI/BIFMA X5.5 standards required; documentation of compliance must be included in the proposal
- ADA compliance documentation required

4.8 Operator Workspace & Storage

- Storage solutions must keep work surfaces clear of equipment while maintaining reasonable expansion capacity
- Personal storage options for office supplies must be included per operator position
- Flexible storage post-installation must be possible, including vendor-supported modifications during the warranty period
- Configurable keyboard and mouse ports to support multiple equipment configurations
- Modular storage options between consoles that may double as additional workspace are preferred

4.9 Indicator Lighting

- Three-light indicator systems (Busy / Ready / Help) must be included at each position
- Indicator systems must be natively compatible with the Carbyne Apex phone system
- Compatibility with other leading call-handling platforms is strongly preferred for future flexibility.

4.10 Acoustic & Aesthetic Features

- Acoustic control or sound-dampening options must be offered with pricing included in the proposal
- Glass or acrylic divider panels with custom etching and accent lighting are required as an option and must be priced in the proposal
- Common wall dividers (fixed position, not attached to moving work surfaces) are the preferred barrier configuration; glass or acrylic panels are to be incorporated into the upper portion of fixed common walls
- High privacy walls are not required but may be offered as an optional add-on with associated pricing
- Integrated ambient lighting features must be offered

4.11 Seating

Seating is not a required component of this RFP. However, Offerors may include seating as an optional line item with associated pricing if desired.

SECTION V: WARRANTY & LIFECYCLE REQUIREMENTS

5.1 Ten-Year Comprehensive Warranty

The vendor must provide a comprehensive ten (10) year warranty on the complete console system. This warranty must explicitly cover:

- 100% of all parts — including high-wear components such as electric actuators, lift motors, environmental controls (heaters, cooling fans), and status lighting
- 100% of on-site labor for all warranty service calls
- 100% of all freight and shipping costs for replacement parts delivered to Fayette County, Georgia

The County strongly prefers warranty coverage that includes all parts, on-site labor, and freight/shipping for the full ten-year warranty period. Proposals that limit labor or shipping coverage to a shorter period must clearly identify the limitation.

5.2 Engineering Continuity Guarantee

The vendor must provide a written Engineering Continuity Guarantee stating that:

- All critical mechanical and electronic components (actuators, lift controllers, PDUs, environmental units, indicator systems) will remain available for purchase OR
- A backwards-compatible replacement component will be available that integrates with the existing frame architecture without structural modification
- This guarantee must extend for a minimum of fifteen (15) years post-installation

This requirement protects the County from being forced into a complete furniture replacement due to a single obsolete component. Vendors must describe their specific design philosophy for managing component obsolescence.

5.3 Long-Term Parts Sourcing

- Vendor must guarantee the ability to source and supply replacement parts for a minimum of 15 years post-installation, beyond the warranty period if necessary
- Vendor must describe their approach to parts sourcing for discontinued models
- Analog control elements (switches, dimmers, etc.) must be sourceable for the lifetime of the furniture, or a backwards-compatible replacement must be available

SECTION VI: VENDOR REQUIREMENTS

6.1 Installation & Project Management

- Full turn-key installation of all provided products
- Physical relocation and reinstallation of all existing technology equipment into the new console system so that it is fully operational upon project completion
- Coordination and scheduling with the County's flooring vendor for concurrent project execution — all furniture work must be phased and managed to avoid disrupting flooring installation
- The vendor must provide written recommendations for relocating 911 operations during installation to avoid any breach of PSAP service continuity
- Installation of required cabling, in coordination with appropriate sub-vendors

6.2 Dedicated Project Manager

The vendor must assign a qualified, dedicated Project Manager to oversee the project from design approval through final acceptance. Responsibilities include:

- Identifying, contacting, and scheduling all required parties (flooring vendor, cabling contractors, County IT, etc.)
- Maintaining regular, documented communication with 911 Communications management on project status
- Accurately capturing and integrating feedback from 911 Communications management throughout the project
- Managing all project aspects and deliverables to maintain the approved schedule

6.3 Background Screening

All vendor personnel who will be on the premises of the Fayette County 911 Communications Center must comply with the County's security requirements, including successful completion of background screening prior to facility access and/or be a vetted vendor through CJIS/GCIC.

6.4 Customer Support

Vendor must maintain an easily accessible and responsive customer support system capable of addressing warranty and service requests for the duration of the warranty period.

6.5 Flexibility & Coordination

The vendor must demonstrate an understanding of the flexible, mission-critical nature of emergency telecommunications and must be capable of accommodating reasonable project adjustments without causing undue service disruption. Coordination with the flooring vendor is a mandatory project requirement.

6.6 Removal of Existing Furniture

The vendor must provide complete removal and responsible disposal of all existing dispatch console furniture. The proposal must include all associated labor and disposal costs.

SECTION VII: PROPOSAL RESPONSE REQUIREMENTS

Proposals must be submitted in the order shown below. The County reserves the right to request additional information or clarification at any time.

Item 1 — Cover Page

Include RFP number (27016-P), RFP title (911 Communications Furniture and Consoles), firm name, address, telephone number, fax number, and email address.

Item 2 — Table of Contents

Item 3 — Required Forms

- Company Information (form provided)
- Contractor Affidavit under O.C.G.A. § 13-10-91(b)(1) (form provided)
- List of References — minimum three (3), at least one (1) from a 24/7 PSAP environment (form provided)
- Exceptions to Specifications, if any (form provided)
- Signed Addenda, if any are issued

Item 4 — Project Understanding & Custom Spatial Approach

Describe your understanding of this project's objectives. Describe your proposed console workstations that meet the requirements stated herein, and address the following points:

- Demonstrated understanding of the project's objectives and the unique technical and operational requirements of a 27/7 PSAP environment, including integration of 911 call handling, CAD, radio, and phone systems.
- Your proposed floor plan layout.
- Compliance with mandatory 48-inch primary transit corridors and ADA accessibility requirements.
- Labeled widths for all transit pathways, including identification of the two required 48-inch primary corridors.
- Identification of all console pod locations with ADA-compliant inter-console clearances.
- Elimination of choke points while maximizing individual workspace.
- Monitor focal depth zones for each operator position.
- Location of the Supervisor's Office console (Position #12).
- Accommodation of future facility/building modifications through a building-agnostic design without requiring furniture reconfiguration.
- Identification of maintenance access clearances for equipment servicing, component replacement, and routine maintenance.
- Installation phasing strategy.
- Coordination with the County's concurrent flooring replacement project, including a proposed installation phasing schedule.
- Recommendations for maintaining uninterrupted PSAP operations during implementation.
- Identification of anticipated project challenges and proposed mitigation strategies.

Item 5 — Product Technical Specifications, Durability & Maintainability

Identify and fully describe all proposed equipment. Include:

- Structural frame design and load ratings.
- Actuator cycle ratings.
- Monitor array load capacity and vibration stability.
- Worksurface construction and durability.
- Field-replacement components.
- Equipment expansion capacity.
- Equipment storage and accessibility.
- Climate control system performance.
- Maintainability of the console system.
- Compliance with applicable industry standards and specifications.

Item 6 — Lifecycle Support, Warranty & Long-Term Serviceability

Provide:

- Warranty coverage for parts, labor, and freight/shipping.
- Engineering Continuity Guarantee.
- Long-term replacement part availability.
- Service response commitments.
- Lifecycle maintenance considerations.
- Manufacturer support strategy.
- Demonstrated ability to support the installed system throughout its expected service life.

Item 7 — Technology Integration

Provide specific details including:

- Energy chain cable management design.
- R56 grounding and bonding approach.
- Power distribution architecture and PDU design.
- Carbyne Apex indicator light compatibility and integration.
- Equipment accessibility and serviceability.
- Supervisor's Office raceway solution.
- Overall effectiveness of technology integration within the console system.

Item 8 — Pricing

Include a fixed-price proposal for the system you have proposed above, placed in a separate sealed envelope. Pricing must be itemized and include prices for:

- Base console system (11 primary positions)
- Supervisor's Office position (#12)
- All freight, delivery, and handling
- Installation labor
- Removal and disposal of existing furniture
- Technology relocation and reinstallation
- Project management

- Performance & payment bond
- Glass/acrylic divider panels with custom etching
- Accent/ambient lighting packages
- High privacy wall options
- Acoustic control or sound-dampening options (See Section 4.10)
- Comprehensive 10-year warranty (See Section 5.1)

Options: List seating prices separately (if offered) and any additional optional features that you wish to offer but are not part of the County's requirements or your proposal in response to those requirements. Clearly separate these optional items from your proposed response to the specifications in the RFP. The County will not include these optional offers in your evaluation score, but the County reserves the right to discuss inclusion of any of these additional features after evaluation and scoring of proposals.

SECTION VIII: EVALUATION CRITERIA

Award will be made to the responsible firm whose proposal is most advantageous to the County, with price and other factors considered. An Evaluation Committee will review and score all proposals.

8.1 Technical Merit Breakdown (70 Points)

Technical Criteria	Points
1. Project Understanding & Custom Spatial Approach	20 pts
2. Product Technical Specs & Structural Durability	20 pts
3. Lifecycle Support & Warranty	15 pts
4. Technology Integration	15 pts
Total Technical Merit	70 pts

8.3 Price Evaluation (30 Points)

The lowest offered price that complies with requirements will earn the maximum price points. Other proposals' price scores will be calculated using a variance-weighted method based on the percentage difference from the lowest offered price.

8.4 Presentations

The County may, at its discretion, invite one or more of the highest-scoring firms to make in-person or virtual presentations. If presentations are held, the Evaluation Committee will award up to an additional twenty (20) points per firm to their score. Presentations may include a live demonstration of proposed console components or a virtual tour or site visit of comparable installed facilities.

COMPANY INFORMATION FORM

RFP 27016-P | 911 Communications Furniture and Consoles

A. Company Information

Company Name: _____

Physical Address: _____

Mailing Address (if different): _____

Website: _____

B. Authorized Representative

Name: _____

Title: _____

Email: _____

Phone: _____

C. Project Contact

Name: _____

Title: _____

Email: _____

Phone: _____

References

(Minimum 3 — At Least 2 from a 24/7 PSAP Environment)

RFP 27016-P | 911 Communications Furniture and Consoles

Reference #1

Agency/Organization: _____

Project Description: _____

Contact Name & Title: _____

Phone / Email: _____

Date Completed: _____

PSAP Environment? Yes / No

Reference #2

Agency/Organization: _____

Project Description: _____

Contact Name & Title: _____

Phone / Email: _____

Date Completed: _____

PSAP Environment? Yes / No

Reference #3

Agency/Organization: _____

Project Description: _____

Contact Name & Title: _____

Phone / Email: _____

Date Completed: _____

PSAP Environment? Yes / No

Contractor Affidavit under O.C.G.A. § 13-10-91(b)(1)

The undersigned contractor ("Contractor") executes this Affidavit to comply with O.C.G.A. § 13-10-91 related to any contract to which Contractor is a party that is subject to O.C.G.A. § 13-10-91 and hereby verifies its compliance with O.C.G.A. § 13-10-91, attesting as follows:

- a) The Contractor has registered with, is authorized to use and uses the federal work authorization program commonly known as E-Verify, or any subsequent replacement program;
- b) The Contractor will continue to use the federal work authorization program throughout the contract period, including any renewal or extension thereof;
- c) The Contractor will notify the public employer in the event the Contractor ceases to utilize the federal work authorization program during the contract period, including renewals or extensions thereof;
- d) The Contractor understands that ceasing to utilize the federal work authorization program constitutes a material breach of Contract;
- e) The Contractor will contract for the performance of services in satisfaction of such contract only with subcontractors who present an affidavit to the Contractor with the information required by O.C.G.A. § 13-10-91(a), (b), and (c);
- f) The Contractor acknowledges and agrees that this Affidavit shall be incorporated into any contract(s) subject to the provisions of O.C.G.A. § 13-10-91 for the project listed below to which Contractor is a party after the date hereof without further action or consent by Contractor; and
- g) Contractor acknowledges its responsibility to submit copies of any affidavits, drivers' licenses, and identification cards required pursuant to O.C.G.A. § 13-10-91 to the public employer within five business days of receipt.

Federal Work Authorization User Identification Number

Date of Authorization

Name of Contractor

27016-P: 911 Furniture and Consoles

Name of Project

Fayette County, Georgia

Name of Public Employer

I hereby declare under penalty of perjury that the foregoing is true and correct.

Executed on _____, _____, 2026 in _____ (city), _____ (state).

Signature of Authorized Officer or Agent

Printed Name and title of Authorized Officer or Agent

SUBSCRIBED AND SWORN BEFORE ME

ON THIS ____ DAY OF _____, 2026.

NOTARY PUBLIC

My Commission Expires: _____

EXCEPTIONS TO SPECIFICATIONS

Please list below any exceptions or clarifications to the specifications. Explain any exceptions in full.

[illegible]

COMPANY NAME: _____

Signature

By signing below, the Offeror certifies that all information provided is accurate and complete, and that the Offeror has read, understands, and agrees to comply with all terms and conditions of RFP 27016-P.

Authorized Signature: _____

Printed Name: _____

Title: _____

Date: _____

Fayette County Purchasing Department | 140 Stonewall Avenue West, Suite 204 | Fayetteville, GA 30214
Contact: Colette Cobb | ccobb@fayettecountyga.gov | (770) 305-5115



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www.ipbarchitects.com

FAYETTE COUNTY
911 CENTER
FAYETTE COUNTY, GEORGIA



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DWG# JLR REV
CHECKED JLR REV
DATE OCT. 31, 2008 REV
FLOOR PLAN, DOOR
& WINDOW SCHED.

A2.1

DOOR AND FRAME SCHEDULE										FRAME			DETAIL			FIRE RATING LABEL		HARDWARE		NOTES
MARK	EL	WD	HGT	THK	MATL	GLAZING	MATL	EL	HEAD	JAMB	SILL	RATING	SET NO	KEYSIDE	RM NO					
DOOR																				
101	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	20/AS1	17/AS1		HM-1							
102	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	14/AS1			HM-1							
103	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	17/AS1			HM-1							
104	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	17/AS1			HM-2							
105	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	14/AS1	11/AS1		HM-3							
106	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	17/AS1			HM-4							
107	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	14/AS1			HM-2							
108	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	14/AS1			HM-2							
109	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	14/AS1			HM-2							
110	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	14/AS1			HM-2							
111	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	14/AS1			HM-2							
112	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	14/AS1			HM-2							
113	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	14/AS1	11/AS1		HM-4							
114	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	14/AS1			HM-4							
115	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	14/AS1			HM-4							
116	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	14/AS1			HM-5							
117	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	14/AS1			HM-5							
118	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	14/AS1			HM-5							
119	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	14/AS1			HM-2							
120	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	14/AS1			HM-2							
121	HM	3'-0"	7'-0"	3/4"	HOLLOW METAL				19/AS1	14/AS1			HM-2							



FRAME TYPE

SCALE: 3/8"=1'-0"

DOOR TYPES

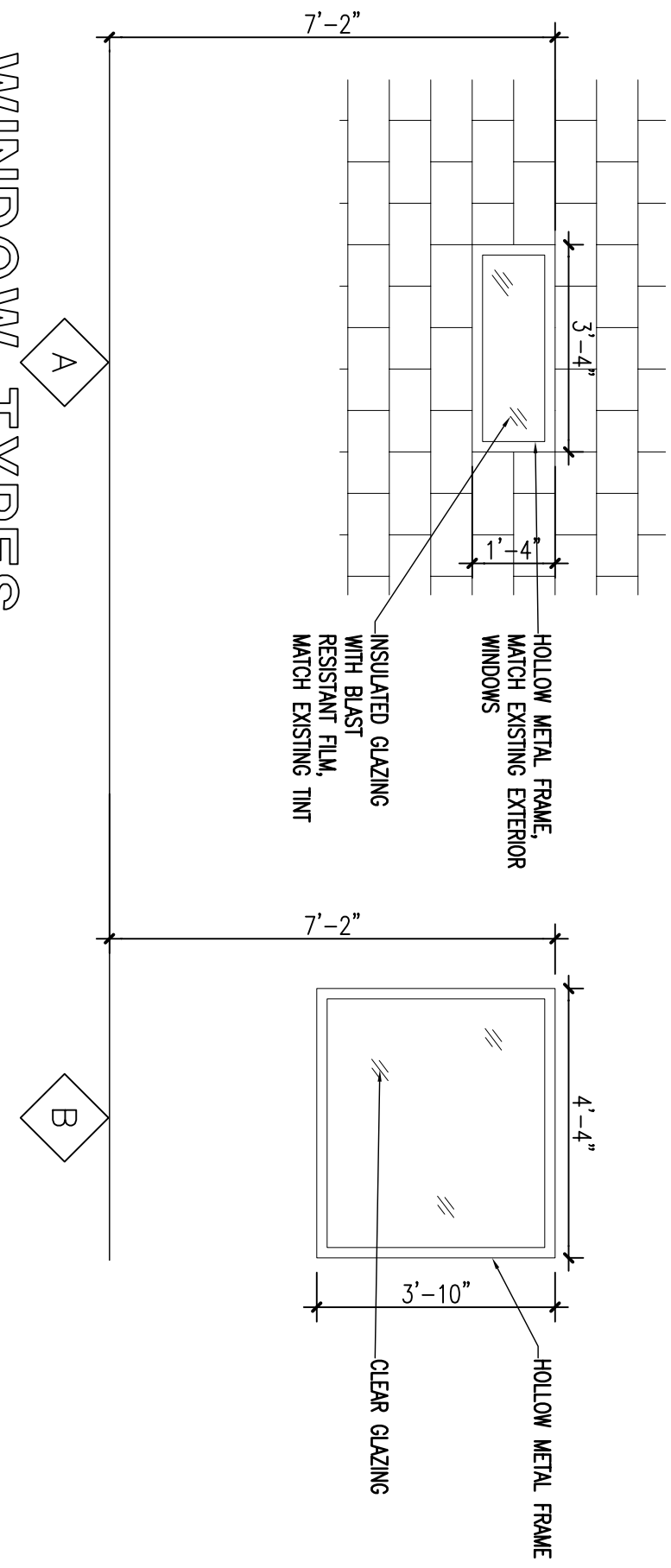
SCALE: 3/8"=1'-0"

HARDWARE SCHEDULE

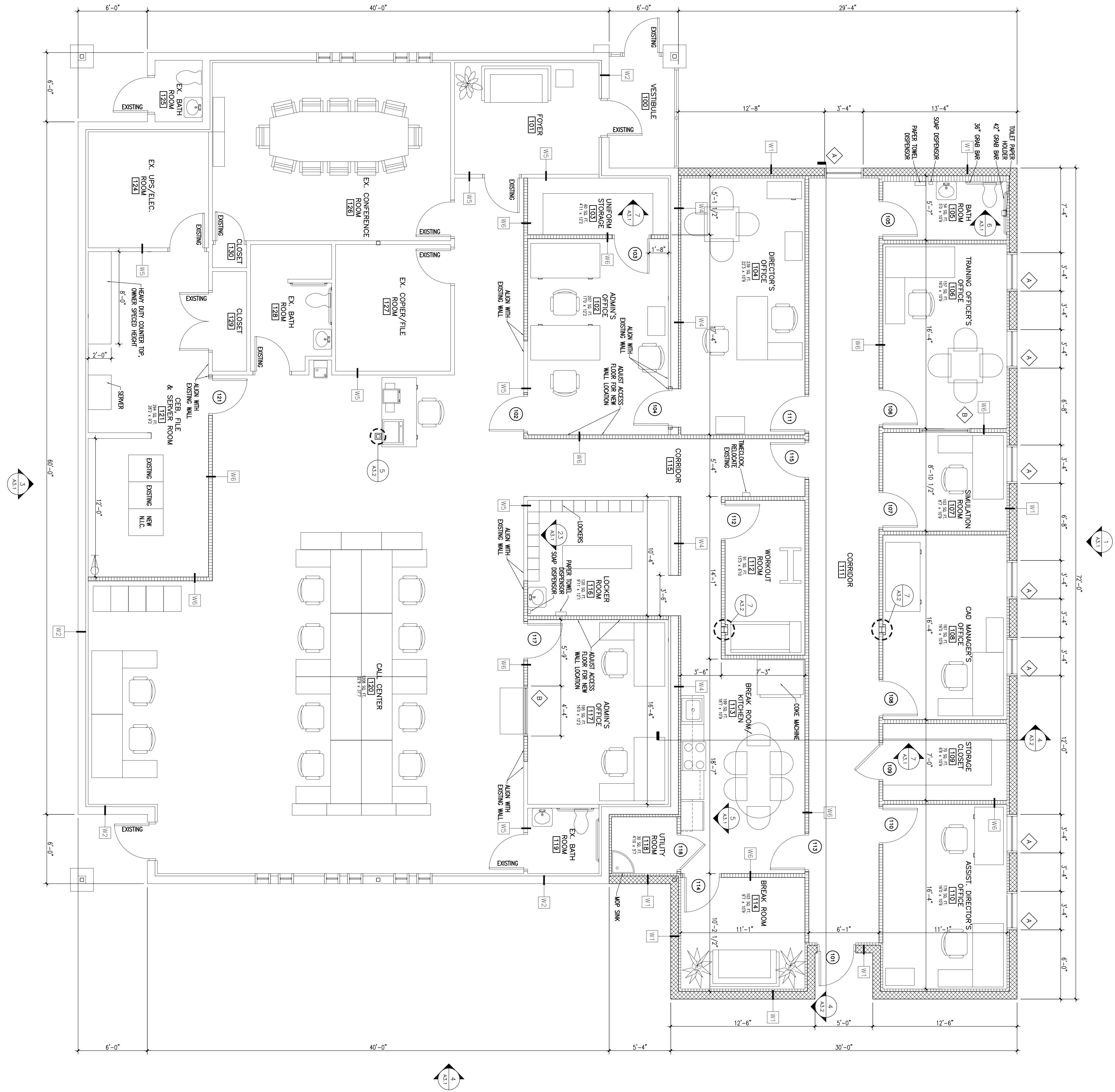
HM1 - ENTRY LOCKSET,
CLOSER, 1/2" PAR BUTT,
HINGES, WEAVER STRIP,
WALL STOP
HM2 - CLASSROOM LOCKSET,
CLOSER, 1/2" PAR BUTT
HINGES, SLIDERS, WALL STOP
HM3 - STOREROOM LOCKSET,
CLOSER, 1/2" PAR BUTT
HINGES, SLIDERS, WALL STOP

WINDOW TYPES

SCALE: 3/8"=1'-0"

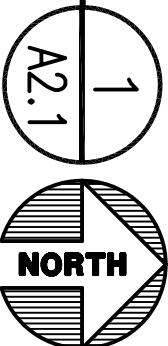


WALL TYPE SCHEDULE			REMARKS
TYPE	STYLE	THICKNESS	
W1	8" CMU	---	---
W2	8" CMU	---	---
W3	8" CMU	---	---
W4	8" CMU	---	---
W5	8" CMU	---	---
W6	8" CMU	---	---



FLOOR PLAN

SCALE: 1/4"=1'-0"



ADDITION = 2135 SQ. FT.
TOTAL = 5771 SQ. FT.